

Form PTO-1449 (MODIFIED) U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE FEB 12 2002 INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)	ATTY. DOCKET NO. 026167-0616	SERIAL NO. 09/382,141
	APPLICANT Ferguson et al.	
	FILING DATE 08/24/1999	GROUP ART UNIT 3623 2163

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB-CLASS	FILING DATE IF APPROPRIATE
CMC	A1	6,266,650	07-24-01	SUGAYA et al.	705	27	
CMC	A2	5,974,392	10-26-99	ENDO	705	8	
CMC	A3	5,948,054	09-07-99	NIELSEN	709	200	
CMC	A4	5,918,207	06-29-99	McGOVERN et al.	705	1	
CMC	A5	5,913,201	06-15-99	KOCUR	705	9	
CMC	A6	5,875,110	02-23-99	JACOBS	364	479.02	

FOREIGN PATENT DOCUMENTS

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB-CLASS	TRANSLATION	
							YES	NO
CMC	A7	JP 09251491A	09-1997	Japan				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	A8	Perez, E., Knowledge Management in the Library — Not, Apr/May 1999, vol. 22, no. 2, pp. 75-78
	A9	Frappaolo, C., Knowledge Management Software: Capturing the Essence of Know-How and Innovation, Information Management Journal, July 1999, vol. 33, no. 3, pp. 44-48
	A10	Global Knowledge Network Begins Training 1,000 Omnitel Employees Over Corporate Intranet, February 16, 1999, PR Newswire, p. 5503
	A11	U.S. Patent Application No. 09/382,139; filed 08/24/99; Titled System and Method of Providing a Knowledge Management Solution; Inventors; Ferguson et al.

EXAMINER <i>Catherine Michelle Colon</i>	DATE CONSIDERED 5/1/02
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- * EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include any copy of this form with next communication to applicant.

